Program Information

About the Centre of Excellence for CRVS Systems

Housed at the International Development Research Centre (IDRC), the Centre of Excellence for Civil Registration and Vital Statistics (CRVS) Systems is a global knowledge and resource hub that actively supports national efforts to develop, strengthen, and scale CRVS systems. It collaborates with organizations and experts to broker access to information and expertise, including global standards, tools, research evidence, and relevant good practice.

The Centre of Excellence was established with funding from Global Affairs Canada and IDRC and contributes directly to the work of the Global Financing Facility, a key financing platform of the UN Secretary General’s Global Strategy for Women’s, Children’s, and adolescents’ health.

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Part of Canada’s foreign affairs and development efforts, the IDRC invests in knowledge, innovation and solutions to improve the lives of people in the developing world. IDRC works with many stakeholders including civil society organizations, think tanks, regional organizations and government departments in the developing world to promote growth, reduce poverty, and drive large-scale positive change.

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Introduction

The purpose of this report is to provide a brief introduction to the civil registration and vital statistics (CRVS) systems in Mozambique.

The information was collected through a questionnaire completed by the National Directorate of Registries and Notary in December 2018 and supplemented by a desk review of available documents. The report presents country background, selected indicators relevant for CRVS improvement processes, stakeholders’ activities as well as resources available and needed to strengthen CRVS systems, coordination, among others.

Brief country profile

Mozambique is a large country in eastern Africa with a total surface area of 799,380 square kilometres. It is bordered by the Atlantic Ocean, Tanzania, Zambia, Malawi, Zimbabwe, South Africa and Eswatini (formerly known as Swaziland). Mozambique has eleven provinces (provincias), including Maputo City which has a provincial status (see map and Table 1).

- Capital city of Mozambique: Maputo City
- Official working language: Portuguese
- Ministry responsible for civil registration: Ministry of Justice, Constitutional Affairs and Religions
- Civil registration agency: National Directorate of Registries and Notaries
- National statistical office: National Institute of Statistics (INE)

Mozambique is divided into two topographical regions by the Zambezi River. To the north of the Zambezi River, lies the narrow coastal strip, the inland hills and low plateaus, while rugged highlands are to the west. To the south of the Zambezi River, are the lowlands with the Mashonaland plateau and Lebombo Mountains.

Disclaimer: The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations.
The population census of 2017 showed that the mid-year population was about 29 million. Population distribution by province is given in Table 1. The average annual rate of population change in 2017 was estimated at 2.86 percent.

**Table 1: Population by province, 2017**

<table>
<thead>
<tr>
<th>Provinces</th>
<th>Population</th>
</tr>
</thead>
<tbody>
<tr>
<td>Niassa</td>
<td>1,865,976</td>
</tr>
<tr>
<td>Cabo delgado</td>
<td>2,333,278</td>
</tr>
<tr>
<td>Nampula</td>
<td>6,102,867</td>
</tr>
<tr>
<td>Zambézia</td>
<td>5,110,787</td>
</tr>
<tr>
<td>Tete</td>
<td>2,764,169</td>
</tr>
<tr>
<td>Manica</td>
<td>1,911,237</td>
</tr>
<tr>
<td>Sofala</td>
<td>2,221,803</td>
</tr>
<tr>
<td>Inhambane</td>
<td>1,496,824</td>
</tr>
<tr>
<td>Gaza</td>
<td>1,446,654</td>
</tr>
<tr>
<td>Maputo provincia</td>
<td>2,507,098</td>
</tr>
<tr>
<td>Maputo cidade</td>
<td>1,101,170</td>
</tr>
<tr>
<td><strong>Total country</strong></td>
<td><strong>28,861,863</strong></td>
</tr>
</tbody>
</table>
### CRVS dimensions

#### Births

<table>
<thead>
<tr>
<th>Metric</th>
<th>Description</th>
<th>Data</th>
</tr>
</thead>
<tbody>
<tr>
<td>Completeness of birth registration</td>
<td>Not available</td>
<td></td>
</tr>
<tr>
<td>Children under 5 years of age whose births were reported as registered</td>
<td>48% (2011)</td>
<td></td>
</tr>
<tr>
<td>Births attended by skilled health personnel</td>
<td>54% (2011)</td>
<td></td>
</tr>
<tr>
<td>DPT1 immunization coverage among 1-year-olds</td>
<td>90% (2016)</td>
<td></td>
</tr>
<tr>
<td>Crude birth rate (per 1,000 population)</td>
<td>39 (2016)</td>
<td></td>
</tr>
<tr>
<td>Total fertility rate</td>
<td>5.2 (2016)</td>
<td></td>
</tr>
<tr>
<td>Adolescent fertility rate (per 1,000 girls aged 15-19 years)</td>
<td>139 (2016)</td>
<td></td>
</tr>
<tr>
<td>Population under age 15</td>
<td>44.8 (2017)</td>
<td></td>
</tr>
</tbody>
</table>

#### Deaths

<table>
<thead>
<tr>
<th>Metric</th>
<th>Description</th>
<th>Data</th>
</tr>
</thead>
<tbody>
<tr>
<td>Completeness of death registration</td>
<td>Not available</td>
<td></td>
</tr>
<tr>
<td>Crude death rate (per 1,000 population)</td>
<td>10 (2016)</td>
<td></td>
</tr>
<tr>
<td>Infant mortality rate (probability of dying by age 1 per 1,000 live births)</td>
<td>53.3 (2017)</td>
<td></td>
</tr>
<tr>
<td>Under five mortality rate (probability of dying by age 5 per 1,000 live births)</td>
<td>72.4 (2017)</td>
<td></td>
</tr>
<tr>
<td>Maternal mortality ratio (per 100,000 live births)</td>
<td>489 (2015)</td>
<td></td>
</tr>
</tbody>
</table>

#### Marriages and divorces

<table>
<thead>
<tr>
<th>Metric</th>
<th>Description</th>
<th>Data</th>
</tr>
</thead>
<tbody>
<tr>
<td>Marriage registration rate</td>
<td>Not available</td>
<td></td>
</tr>
<tr>
<td>Women aged 20-24 first married or in union before age 15</td>
<td>14% (2011)</td>
<td></td>
</tr>
<tr>
<td>Women aged 20-24 first married or in union before age 18</td>
<td>48% (2011)</td>
<td></td>
</tr>
<tr>
<td>Divorce registration rate</td>
<td>Not available</td>
<td></td>
</tr>
</tbody>
</table>

#### Vital statistics including causes of death data

<table>
<thead>
<tr>
<th>Metric</th>
<th>Description</th>
<th>Data</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compilation and dissemination of CR-based statistics</td>
<td>Not available</td>
<td></td>
</tr>
<tr>
<td>Medically certified causes of death data</td>
<td>Not available</td>
<td></td>
</tr>
</tbody>
</table>
Civil registration system

Legislative framework

The Government of Mozambique revised existing civil registration law and the Civil Registration Code 12/2018 issued on December 4, 2018. The law came into force the same year. The new Code provides the legislative framework for registering births, marriages, divorces, deaths and adoption. The law is aligned to international recommendations and practices as it makes registration of vital events mandatory. It is also universal as it covers the entire territory of the country and all population groups, including refugees and stateless persons.

The revised legal framework requires community leaders and health personnel to notify the occurrence of births and deaths. It also provides conducive environment for the introduction and use of technologies, such as SMS technology for notifications and at the registration centres and the generation of a Single Citizen’s Identification Number.

Management, organization and operations

National CRVS systems coordination mechanisms

The Inter-institutional Working Group for Improving Information on Civil Registration and Vital Statistics (GITEV) was formed in 2013 to coordinate and collaborate on the implementation of a comprehensive assessment exercise and prepare a strategic plan for the improvement of CRVS systems. GITEV has continued to be operational to the present. Membership is made up of the Ministry of Justice, Ministry of Health, National Institute of Statistics, Ministry of State Administration and Public Functions, Ministry of Interior, Mozambican Open Archives, Standards and Information Systems, University of Eduardo Mondlane, United Nations Children’s Fund (UNICEF) and United Nations High Commissioner for Refugees (UNHCR). In 2017, a memorandum of understanding was signed by government institutes which are members of GITEV to serve as terms of reference for the coordination of CRVS activities.

Administrative level registration centres

The civil registration activity is decentralized. The country is divided into provinces, district and administrative posts or villages. There are one or more Registration Offices or Conservatories in each district. Under each Conservatory in a province or district, there could be 4 to 5 Civil Registration Posts (Postos). The lowest administrative units where registration of vital events is conducted is in an Administrative Post. There is a total of 509 Administrative Posts in the country, of which 164 are classified as urban and 345 are in rural areas. Civil registration posts also operate in some of the big health facilities.

Accessibility of civil registration services

In most part of the country, the nearest household in a village is on average one kilometre from the Civil Registration Posts, while the furthest household is about 5 kilometres away. In terms of walking time, this would translate into 1 to 4 hours for a person to reach the Civil Registration Post, depending on how far the person is within the boundary of a village. It is estimated that service seekers would take less than an hour to reach any of the registration posts by car or motorcycle. However, in some parts of the country the furthest household could be as far as 100 kilometres, meaning accessibility to registration posts is a big challenge in such areas.
Registration of vital events

This section provides some of the highlights in the registration process.

- Registration of birth, death, adoption, marriage and divorce is compulsory by law.
- Definitions of live births and deaths are aligned to international recommendations.
- Conservatories (registration centres) use a bound booklet form for each vital event. This however is changing as the country is implementing IT solutions in a phased manner.
- There is no fee for registering births and deaths if conducted within the legally stipulated time. A fee is charged for issuing vital events certificates.

Backlog of unregistered births

Several measures have been taken to reduce the backlogs of unregistered births in Mozambique since 2006. Some of these are:

- Mobile Brigades was re-established after the war in rural and urban areas to register children and adults; and
- Joint actions such as the inclusion of registration of children during national vaccination campaigns (National Health Weeks).

Table 2: Direct costs associated to registration and certification of vital events

<table>
<thead>
<tr>
<th>Vital event</th>
<th>Fee for registration</th>
<th>Cost of registration in US Dollars and local currency</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>Birth</td>
<td>X</td>
<td>USD 0.79 (50 Mts)</td>
<td>USD 0.79 (50 Mts) is paid if birth is not registered within 120 days</td>
</tr>
<tr>
<td>Marriages</td>
<td>X</td>
<td>USD 0.79 (50 Mts)</td>
<td></td>
</tr>
<tr>
<td>Divorces</td>
<td>X</td>
<td>USD 0.79 (50 Mts)</td>
<td></td>
</tr>
<tr>
<td>Death</td>
<td>X</td>
<td>If there is property left by the deceased, 50 Mts is paid</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Fee for certificates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
</tr>
<tr>
<td>Birth</td>
</tr>
<tr>
<td>Marriage</td>
</tr>
<tr>
<td>Divorce</td>
</tr>
<tr>
<td>Death</td>
</tr>
</tbody>
</table>

Note: 1 Metical (Mts) is about 0.016 US dollars on May 15, 2019.
Interface with other sectors and operations

As part of its e-Governance initiative, Mozambique is in the process of instituting a modernized civil registration system that documents all vital events. A Unique Identification Number is being used for birth and the other live events of a person. This would enable easy linkages of CRVS systems to ID management and other systems and paves the way for interoperability with the health sector and the National Institute of Statistics.

Vital statistics system

Vital statistics

The National Institute of Statistics is responsible for collecting, compiling and disseminating vital statistics from different sources, including civil registration. The new Civil Code stipulates that information collected on births and deaths, including causes of death, be shared with the National Institute of Statistics.

The Institute of has a Directorate of Demographic, Vital and Social Statistics, whose responsibility is to collect, compile and disseminate vital statistics, including causes of death from civil registration, censuses and sample surveys. However, the directorate has not started to compile CR-based vital statistics in earnest.

UNFPA and UNICEF are supporting INE in strengthening its capacity to produce regular vital statistics reports from the civil registration system. Canada has provided US 75,000 in 2018 to support INE’s capacity to produce civil registration-based vital statistics.

Causes of death

Causes of death is collected for deaths occurring in health facilities and coded according to the International Classification of Diseases 10 (ICD10) format. Verbal autopsies are being used for natural deaths occurring in the communities, however the practice is still at a lower level and is being scaled up. The police use forensic medicine to collect cause of death information for unnatural deaths. Currently, there are no cause of death statistics compiled and published.

Digitization

Computerization

The Ministry of Justice, Constitutional and Religious Affairs is introducing an electronic Civil Registration and Vital Statistics (eCRVS) system – https://civil.registos.gov.mz – to improve service delivery to the public. All local registration offices or posts in the country will use computers to register vital events. As of October 2018, births and deaths are registered and certificates processed electronically using the eCRVS platform at 74 conservatories and 120 registration posts throughout the country. Electronic media (internet, CDs and flash discs/sticks) are used to transfer civil registration information from the local registration offices to the next higher-level registration offices.

The new law has facilitated the removal of geographical boundaries such that registration services can be accessed in any part of the country regardless of where the birth or death occurred. The eCRVS has made implementation easier.
Mobile technology application

Mobile technology is used for notification of the occurrence of births and deaths. SMS texts are used to obtain the unique identification numbers when access to the Internet is weak or not available. Mobile technology also allows the public to follow the stages of the registration request processing by the civil registration agency by calling Civil Registration Call Centres.

Sample registration forms


Improvement initiatives and external support

Improvement plans and budget

Strategic plan

A comprehensive assessment was conducted in 2013. A strategic plan for the period 2014 to 2019 was first drafted in 2014 using the outcomes of the comprehensive assessment. This draft is currently being revised with support from UNICEF.

Budgetary allocations and requirements

Information not available.

Activities identified as high priorities

- Digitization of historical records
- Increasing registration posts

Support from development partners

<table>
<thead>
<tr>
<th>International organization, NGOs, etc.</th>
<th>Kind of support</th>
</tr>
</thead>
<tbody>
<tr>
<td>UNICEF</td>
<td>Financial and technical support, with particular focus on birth registration</td>
</tr>
<tr>
<td>World Bank and Global Funding Facility (GFF)</td>
<td>Financial support to improve death registration and recording of causes of death for facility deaths</td>
</tr>
<tr>
<td>Global Affairs Canada</td>
<td>Financial support</td>
</tr>
<tr>
<td>Italian Cooperation</td>
<td>Digitizing of historical records</td>
</tr>
<tr>
<td>SAVE the Children</td>
<td>Communication and Advocacy</td>
</tr>
</tbody>
</table>
Proposals to improve coordination

Coordination among key stakeholders is critical for the success of any CRVS improvement initiative. In this regard, the National Directorate of Registries and Notaries has provided the following suggestions to improve coordination efforts.

**National CRVS stakeholders**

a. Ensure that the principles and concepts of CRVS is understood by key stakeholders as a matter of priority.

b. Finalize the strategic plan and ensure compliance with the actions outlined.

c. Secure increased government commitment by allocating funding to implement major CRVS systems activities.

**National institutes and development partners**

a. Ensure the functioning of the existing Technical Working Group, with tasks clearly identified and delineated;

b. Establish a mechanism for joint monitoring of activities; and

c. Improve communication at the level of the sectors involved in CRVS initiatives and development partners.

Resources

**Websites**

Most of the research works listed below are results of an Internet search. They are all in Portuguese.

- Esperança Pascoal Nhangumbe (2013). Apoio Ao Processo De Avaliação Do Registo Civil E Estatísticas Vitais Em Moçambique
- Catique, Lucas Eugénio (2017). Papel das Cartas de Serviços na Prestação de Serviços Públicos de Registo Civil: o caso da 1ª, 2ª e 3ª Conservatórias do Registo Civil de Maputo. 2012-2017. [http://www.academia.edu/36282897/O_Papel_das_Cartas_de_Servi%C3%A7os_na_Presta%C3%A7%C3%A3o_de_Servi%C3%A7os_P%C3%B2blicos_de_Registo_Civil_o_caso_da_1a_2a_e_3a_Conservat%C3%B3rias_do_Registo_Civil_de_Maputo_2012-2017](http://www.academia.edu/36282897/O_Papel_das_Cartas_de_Servi%C3%A7os_na_Presta%C3%A7%C3%A3o_de_Servi%C3%A7os_P%C3%B2blicos_de_Registo_Civil_o_caso_da_1a_2a_e_3a_Conservat%C3%B3rias_do_Registo_Civil_de_Maputo_2012-2017)
Conclusion

The government of Mozambique has initiated a sound improvement of its CRVS systems. In this regard, the noteworthy reforms are the amended CR law and the introduction of new technology for better and timely delivery of vital statistics, including causes of death. Registration of traditional and religious marriages have been institutionalized and IT measures to integrate civil registration and health information systems have been developed for this purpose, among others.

There are also some remaining challenges that the government is working to resolve. The Technical Working Group formed in 2013 needs to be strengthened. The Ministry of Justice has initiated a memorandum of understanding between the main stakeholders of civil registration under the umbrella of the GITEV. Capacity building is another challenge. Measures are being undertaken to address the interoperability of systems in order to better serve the public and produce reliable and timely civil registration-based vital statistics.

Additional materials

Additional information may be found on the following websites:

- Civil Registry Office, Ministry of Justice: https://civil.registos.gov.mz/
- UNICEF-Mozambique: https://data.unicef.org/country/moz/
- WHO-Mozambique: https://afro.who.int/fr/countries/mozambique
Annex 1. Organizational Structure of Mozambique CRVS system administration as at 15 December 2018

Ministry of Justice
Constitutional Affairs and Religions

National Directorate of Registries and Notaries

Provincial Directorate of Justice, Constitutional and Religious Affairs:
(Provincial Departments of Registries and Notaries)

Conservatories of Civil Registration
(Based in Provincial Capitals and Districts)

Civil Registration Posts (Based in Communities: under the supervision of Conservatories)

National Institute of Statistics

Directorate of Vital Statistics and Social Demographics (Responsible for compilation of Vital Statistics)
Endnotes


2 https://en.wikipedia.org/wiki/Mozambique#Geography_and_climate


5 Birth or death registration completeness means the actual number of registered births or deaths divided by the estimated number of births or deaths in a particular country or area, in a specified time period usually a year. For further reading refer to ECA, ESCAP and Statistics Norway (2016).


7 Surviving infants who received the first dose of diphtheria, pertussis and tetanus (DPT) vaccine.


14 Distance and walking times estimates provided by National Directorate of Registries and Notary.

